Code of Ethics

Inspectors performing inspections in accordance to this standard must maintain a high level of business ethics.

- 9.1 Duty to client
- 9.1.1 The inspector shall substantially follow this standard unless the scope of work indicates otherwise.
- 9.1.2 The inspector shall not engage in any practices that could be damaging to the client or bring discredit to the inspection industry.
- 9.1.3 The inspector shall be fair, honest, impartial, and act in good faith in dealing with the client.
- 9.1.4 The inspector shall not discriminate on the basis of race, color, religion, sex, national origin, familial status, or handicap and shall comply with all federal, state and local laws concerning discrimination.
- 9.1.5 The inspector member shall be truthful regarding his/her services and qualifications.
- 9.1.6 The inspector shall have no undisclosed conflict of interest with the client, nor shall the inspector accept or offer any undisclosed commissions, rebates, profits or other benefit, nor shall the inspector accept or offer any disclosed or undisclosed commissions, rebates, profits or other benefit from real estate agents, brokers or any third parties having financial interest in the sale of the property nor shall the inspector offer or provide any disclosed or undisclosed financial compensation directly or indirectly to any real estate agent, real estate broker or real estate company for referrals or for inclusion on lists of preferred and/or affiliated inspectors or inspection companies.
- 9.1.7 The inspector shall not communicate any information about an inspection to anyone except the client without the prior written consent of the client, except in cases when the information may affect the safety of others or violates a law or statute.
- 9.1.8 The inspector shall always act in the interest of the client, unless doing so violates a law or statute.
- 9.1.9 The inspector shall use a written Scope of Work agreement that specifies the services to be performed, the limitations of services and fees.
- 9.1.10 The inspector shall comply with all government rules and licensing requirements in the jurisdiction where he/she conducts business.

9.1.11 The inspector shall not perform or offer to perform, for an additional fee, any repairs or associated services to the structure for which the inspector or inspector's company has prepared a commercial inspection report, for a period of 12 months. This provision shall not include services to components and/or systems which are not included in this standard.